



KENDRA PARKS,

v.

Plaintiff,

Civil Action No. 3:16 CVDU146

NC FINANCIAL SOLUTIONS OF UTAH, LLC, d/b/a Net Credit, and NC FINANCIAL SOLUTIONS, LLC,

Defendants.

COMPLAINT

INTRODUCTION

1. This is an action by a consumer for violations of the federal Racketeer Influenced and Corrupt Organizations Act (RICO), 18 U.S.C. §§1961 et seq., and various laws of the Commonwealth of Virginia. The Defendants have worked as part of an enterprise to charge the Plaintiff interest at far more than five times the allowable rate of interest for credit that is void under the laws of the Commonwealth. Plaintiff brings this action to recover statutory damages and actual damages, and to obtain a declaration that the outstanding loan from the Defendants is void and unenforceable. Plaintiff also seeks injunctive relief and an award of attorneys' fees and costs.

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JURISDICTION

2. This Court has jurisdiction pursuant to 28 U.S.C. § 1331, and the RICO, 18 U.S.C. §1965, and has supplemental jurisdiction of the state law claims regarding the same transaction and events under 28 U.S.C. § 1367(a).

PARTIES

- 3. The plaintiff is a resident in the area covered by the Eastern District of Virginia.
- 4. The defendant NC Financial Solutions of Utah, LLC ("NetCredit") is a foreign limited liability company formed in Delaware with its place of business in Chicago, Illinois, and registered to do business in Virginia, and has Capitol Corporate Services, Inc., 10 S. Jefferson Street, Suite 1400, Roanoke, Virginia, 24011 as its registered agent.
- 5. The defendant NC Financial Solutions, LLC is a foreign limited liability corporation doing business in Virginia without having a registered agent in Virginia, and claims to be the sole member of Defendant NetCredit.

STATEMENT OF FACTS

- 6. In May 2014, facing financial pressure to meet her monthly living expenses and to assist her then recently disabled mother, whose multiple illnesses left her unable to work, Plaintiff, a single mother, needed money and began interacting with Defendants through the internet.
- 7. To obtain money, Plaintiff agreed to accept \$3,000.00 of credit from NetCredit on May 15, 2014.
 - 8. She obtained that credit from her home in Virginia by using her computer.
- 9. Attached as Exhibit A are the true and correct terms of the contract for this credit, titled "Consumer Installment Loan Agreement" ("first credit contract").

- The first credit contract was signed by the President of NC Financial Solutions,
 LLC, as sole member of NetCredit on May 16, 2014.
 - 11. As shown on Exhibit A, NetCredit charged over 67% interest on this loan.
 - 12. Plaintiff made the following payments on this loan:

5/30/14 - \$87.34

6/13/14 - \$87.34

6/27/14 - \$87.34

7/11/14 - \$87.34

7/25/14 - \$2910.24

7/25/14 - \$87.34

- 13. These payments totaled \$3,346.94, and she was then told the loan was paid off.
- 14. To payoff this first credit contract, Plaintiff borrowed money from another online lender who charged exorbitant interest.
- 15. In December 2014, Plaintiff needed money to pay her monthly bills, including the loan used to pay Defendant's first extension of credit, and she again interacted with Defendants through the internet.
- 16. To obtain money, Plaintiff agreed to accept \$7,500.00 of credit from NetCredit on December 18, 2014.
- 17. As before, she obtained that credit from her home in Virginia by using her computer.
- 18. Attached as Exhibit B are the terms she was given for the contract for this credit, titled "Consumer Installment Loan Agreement" ("second credit contract").

- 19. The second credit contract was signed by the President of NC Financial Solutions, LLC, as sole member of NetCredit on December 19, 2014.
 - 20. As shown on Exhibit B, NetCredit charged over 61% interest on this loan
- 21. NetCredit automatically debited Plaintiff's account for the first nineteen payments on this loan of \$190.45 each, as scheduled in the second credit contract.
 - 22. These payments totaled \$3,618.55.
 - 23. Together Plaintiff has paid \$6,965.49 to Defendants.
- 24. Defendants claim to have accelerated the balance due under the second credit contract and as of February 29, 2016, are seeking \$9,262.07. (See Exhibit C, email from NetCredit).
- 25. Because each credit contract was executed online at the Plaintiff's home the place of contracting was the Plaintiff's residence.
- 26. Performance of each credit contract was accomplished when funds from the Defendant were deposited into her Virginia bank account at Plaintiff's bank, and she accessed these funds in Virginia through her normal Virginia banking activities.
- 27. Because the funds were made available to her in Virginia, the performance of each credit contract took place in Virginia.
- 28. Each credit contract was for the personal use of Plaintiff and was a consumer transaction under both state and federal law.
- 29. As the entity that signed the credit agreement, NC Financial Solutions, LLC is doing business in Virginia as a consumer finance company as defined in Va. Code § 6.2-1500.
- 30. NC Financial Solutions, LLC has not been issued a license under Va. Code § 6.2-1501(A) to act as a consumer finance company in Virginia.

- 31. As the entity that is named in the credit agreement, NetCredit is doing business in Virginia as a consumer finance company as defined in Va. Code § 6.2-1500.
- 32. NetCredit has not been issued a license under Va. Code § 6.2-1501(A) to act as a consumer finance company in Virginia.
- 33. Exhibits A and B both state that NetCredit is licensed by the Utah Department of Financial Institutions.
- 34. NetCredit has not been issued a license by the Utah Department of Financial Institutions.
- 35. The Utah Department of Financial Institutions does not license any non-bank lender like NetCredit to extend consumer credit in Virginia.
- 36. Utah law does not authorize a non-bank lender like NetCredit to extend consumer credit in Virginia.
- 37. The Utah Department of Financial Institutions conducts no regulatory oversight over Defendants' actions that are initiated outside of Utah and performed in Virginia.
 - 38. Utah has not licensed either of the Defendants to make loans in Virginia.
- 39. Utah has no substantial relationship with the transactions between Plaintiff and Defendants, and no reasonable basis exists for Defendants to claim those transactions are subject to Utah law.
- 40. The Defendants work together in an enterprise to make loans to individual consumers for personal, family, household or other non-business purposes at extremely high rates of interest.
- 41. The Defendants are charging Plaintiff far more than twice the allowable interest rate because they were acting as a consumer finance company in Virginia and were not allowed

to charge more than 12% interest without first obtaining a license under Virginia Consumer Finance Act.

42. Because the only allowable interest rate that could have been charged by Defendants was 12%, Defendants were charging more than five times the legally allowed rate.

FIRST CAUSE OF ACTION

VIRGINIA CONSUMER FINANCE ACT

- 43. The Plaintiff re-alleges and incorporates herein by reference all matters set forth in paragraphs 1-42 above.
- 44. Unless exempt from its provisions, the Virginia Consumer Finance Act prohibits any person from engaging in the business of making loans in any principal amounts to individuals for personal, family, household or other non-business purposes, and charging, contracting for, or receiving directly or indirectly, any interest, charges, compensation, consideration or expense which in the aggregate are greater than the rate otherwise permitted by Va. Code § 6.2-303, unless otherwise exempt, or without having first obtained a consumer finance license from the Virginia State Corporation Commission (SCC). Va. Code § 6.2-1501.
- 45. Pursuant to Va. Code § 6.2-303, the contract rate of interest permitted on credit is 12% per year unless a higher rate of interest is authorized by some other section of the Code of Virginia.
- 46. None of the Defendants has ever held a consumer finance license issued by the Virginia SCC.
- 47. None of the Defendants are subject to any statutory exemption from having a consumer finance license.

- 48. Although Defendants presented the credit contracts as regulated by Utah law under a license issued by the Utah Department of Financial Institutions, it is not licensed by that entity, and that entity does not authorize nonbanks to extend credit in Virginia.
- 49. Because no substantial relationship exists between the transactions and Utah and no reasonable basis exists for Defendants to claim the transactions are subject to Utah law, the transactions are not subject to Utah law.
- 50. Because application of the law of Utah would be contrary to the fundamental policy of the Commonwealth to protect its citizens from predatory lending, and because Virginia has a greater interest in the transaction than Utah, the transactions are not subject to Utah law.
- 51. Because Defendants attempt to claim the protection of Utah law as part of a fraud on the law, Utah law should not be applied to the transactions.
- 52. A lender who takes any action to make or collect on any loan which is in violation of Va. Code § 6.2-1501 shall not collect, receive, or retain any principal, interest, or charges whatsoever with respect to the loan and any principal or interest paid on the loan shall be recoverable by the person by or for whom payment was made. Va. Code § 6.2-1541.
- 53. Therefore, the Defendants' credit contract with Plaintiff is void and the Defendants are forbidden from collecting any payments, in any manner, from Plaintiff on these loans.
- 54. Plaintiff has paid to the Defendants a total of \$6,965.49 on this credit and she is allowed to recover this amount.
 - 55. Defendants were charging more than five times the legally allowed rate.

SECOND CAUSE OF ACTION

VIRGINIA USURY

- 56. The Plaintiff re-alleges and incorporates herein by reference all matters set forth in paragraphs 1-42 above.
- 57. Pursuant to Va. Code § 6.2-303, the contract rate of interest permitted on credit is 12% per year unless a higher rate of interest is authorized by some other section of the Code of Virginia.
- 58. Although Defendants presented the credit contracts as regulated by Utah law under a license issued by the Utah Department of Financial Institutions, it is not licensed by that entity, and that entity does not authorize nonbanks to extend credit in Virginia.
- 59. Because no substantial relationship exists between the transactions and Utah and no reasonable basis exists for Defendants to claim the transactions are subject to Utah law, the transactions are not subject to Utah law.
- 60. Because application of the law of Utah would be contrary to the fundamental policy of the Commonwealth to protect its citizens from predatory lending, and because Virginia has a greater interest in the transaction than Utah, the transactions are not subject to Utah law.
- 61. Because Defendants attempt to claim the protection of Utah law as part of a fraud on the law, Utah law should not be applied to the transactions.
- 62. Defendants' claimed to charge interest far in excess of 12% without meeting any exemption, the credit contract was in violation of Va. Code § 6.2-303.
 - 63. Plaintiff made payments subject to this usurious interest rate.

64. Under Va. Code § 6.2-305(A), Plaintiff is entitled to recover as statutory damages the total amount of interest paid to Defendants in excess of 12%, plus twice the total amount of interest paid.

THIRD CAUSE OF ACTION

THE VIRGINIA CONSUMER PROTECTION ACT

- 65. The Plaintiff re-alleges and incorporates herein by reference all matters set forth in paragraphs 1-40 above.
- 66. The Defendants are suppliers regulated by the VCPA, as that term is defined at Va. Code § 59.1-198.
- 67. Although Defendants presented the credit contracts as regulated by Utah law under a license issued by the Utah Department of Financial Institutions, it is not licensed by that entity, and that entity does not authorize nonbanks to extend credit in Virginia.
- 68. Because no substantial relationship exists between the transactions and Utah and no reasonable basis exists for Defendants to claim the transactions are subject to Utah law, the transactions are not subject to Utah law.
- 69. Because application of the law of Utah would be contrary to the fundamental policy of the Commonwealth to protect its citizens from predatory lending, and because Virginia has a greater interest in the transaction than Utah, the transactions are not subject to Utah law.
- 70. Because Defendants attempt to claim the protection of Utah law as part of a fraud on the law, Utah law should not be applied to the transactions.
- 71. Plaintiff entered into two different consumer transactions with Defendants regulated by the Virginia Consumer Protection Act.

- 72. In each transaction, Defendants violated Va. Code § 59.1-200(A)(2) and (14) by claiming that NetCredit was licensed by the Utah Department of Financial Institutions when it has not been issued a license by that Department.
- 73. In each transaction, Defendants violated Va. Code § 59.1-200(A)(4) and (14) by claiming that the credit transaction was regulated by Utah law even though the extension of credit was not made to or from Utah, but was a loan made in Virginia to a Virginia resident by Delaware companies operating out of Chicago, Illinois.
- 74. In each transaction, Defendants violated Va. Code § 59.1-200(A)(14) by extending credit in Virginia for more than 12% interest without first obtaining a consumer finance license.
 - 75. Plaintiff suffered a loss as a result of Defendants' violations of the VCPA.
- 76. The violations were willful, or in the alternative were negligent and not the result of a bona fide error.

FOURTH CAUSE OF ACTION

FEDERAL RICO

- 77. Plaintiff re-alleges and incorporates herein by reference all matters set forth in paragraphs 1-42 above.
- 78. Plaintiff was injured in her property by reason of Defendants' violations of 18 U.S.C. § 1962(c).
 - 79. The Defendants associated with an enterprise engaged in interstate commerce.
- 80. The Defendants conducted or participated, directly or indirectly, in the conduct of that enterprise's affairs through the collection of an unlawful debt.

- 81. The debt being collected was unlawful because the rate of interest greatly exceeded twice the allowable rate.
- 82. The Defendants conducted or participated, directly or indirectly, in the conduct of that enterprise's affairs through the racketeering activity of wire fraud through a scheme to defraud by use of the internet.
- 83. The enterprise is a web of legally distinct corporations as persons, including each of the Defendants and others, that are associated together for a common purpose of collecting unlawful debts.
- 84. These entities work together as part of a legally distinct enterprise called Enova International, Inc.
- 85. As part of the enterprise, the Defendants work together to establish credit contracts with consumers at far more than twice the allowable interest rate.
- 86. As part of the enterprise, the Defendants work together to establish credit contracts with consumers through the internet by falsely representing that NetCredit is licensed by the Utah Department of Financial Institutions.
- 87. As part of the enterprise, the Defendants work together to establish credit contracts with consumers through the internet by falsely representing that the transaction is covered by Utah law.
 - 88. The enterprise manages and supervises the affairs of the Defendants.
- 89. Defendants' actions in violation of RICO were a proximate cause of the Plaintiff's injury.

PRAYER FOR RELIEF

WHEREFORE, the Plaintiff prays that this Court:

- 1. Declare that credit contracts are null and void;
- 2. Permanently enjoin the Defendants from any attempt to collect any moneys from the Plaintiff in connection with either credit contract;
- 3. Order the Defendants to disgorge to the Plaintiff the payment of \$6,965.49 of payments;
- 4. Award treble the damages under 18 U.S.C. § 1964(b) in the amount of \$20,896.47;
- 5. Award at minimum \$500.00 for each violation of the VCPA;
- 6. Award treble the damages under Va. Code § 59.1-204(A) of \$ 20,896.47 or at minimum \$1,000.00 for each violation of the VCPA;
- 7. Award the sum of twice the total interest paid plus the total interest paid in excess of 12% under Va. Code § 6.2-305(A).
- 8. Reasonable attorneys' fees under the federal RICO, the VCPA, and Virginia usury law, and costs; and
- 9. Order such other and further relief as may be deemed proper and just.

TRIAL BY JURY IS DEMANDED.

Respectfully submitted, KENDRA PARKS By Counsel

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